



P.O. Box 6286
San Antonio, TX 78209

Dear Cypress-Fairbanks ISD Employee:

Welcome to PTRx! As an Employee enrolled in the Cypress-Fairbanks Independent School District sponsored medical plan, your prescription drug benefits are transitioning to PTRx, effective **May 1, 2008**. This will give you a tremendous opportunity to save time and money.

Enclosed are your new PTRx prescription benefit identification cards. PTRx provides two ID cards per household. If you need additional ID cards, complete the enclosed form and return it as instructed on the form.

Effective **May 1, 2008**, your prescription co-payment structure will be:

	Generic Copay	Brand Copay	Specialty Drug Copay
Retail (30 days)	\$10	\$30	N/A
Mail Order (90 days)	\$0	\$60	\$30 (30 days)

If you have **one-time prescriptions** (such as pain pills, antibiotics, cough syrups) just go to your local pharmacy and pay the normal co-pay. We have 55,000 pharmacies in our network, so your nearest pharmacy is very likely in network. To verify if your pharmacy is in-network, visit us at www.ptrx.com.

Effective **May 1, 2008**, employees taking prescription **maintenance medications** are required to obtain these through SaveDirectRx, your new mail order pharmacy. There are two ways PTRx can help you save money: mail order and switching to a lower-cost drug. Do both and you're prescriptions could be **free!** Members with existing prescriptions at the current mail order facility will need to contact their physician to have a new prescription faxed over or called in to SaveDirectRx.

Mail Order has a lower co-pay.

Use our mail order program instead of going to a local pharmacy. This will save you a lot of money.

PTRx has partnered with SaveDirectRx to serve as your mail order pharmacy. **You can register online at www.savedirectrx.com.**

Getting prescriptions to SaveDirectRx is easy! There are two ways to get your prescriptions to SaveDirectRx:

Your doctor can directly fax or call prescriptions to:
Fax: (888) 637-5191
Phone: (888) 637-5121
(Law requires prescriptions be faxed from MD only)

Original prescriptions can be mailed to:
P.O. Box 696054
San Antonio, TX 78269
(Please include name, date of birth, and phone number or a Prescription Mail-In Form)

Class II Controlled Medications are not filled through SaveDirectRx. Members can obtain this particular class of medications at retail for the following copays: Generic: \$10 / Brand: \$30. Some examples of Class II medications are for Attention Deficit Disorder (ADD) or Attention Deficit Hyperactivity Disorder (ADHD). If you have any questions regarding the filling of Class II medications, please contact PTRx Customer Support at 877-469-7879.

If you are currently taking a prescription medication that requires a prior authorization, please contact PTRx Customer Support at 877-469-7879 on or after May 1, 2008 to initiate a new prior authorization.

SaveDirectRx accepts the following methods of payment: check, check-by-phone, debit card, American Express, Visa, MasterCard, Discover card, and money order. **Please note that prescriptions will be shipped upon receipt of payment.**

SaveDirectRx may be able to provide you with the lowest cost for all your prescriptions, even if they are not covered under your employer's benefit plan. To find out more, please call PTRx Customer Support at 877-469-7879.

Switch to a lower cost drug. It's that simple.

PTRx has identified a list of high-cost brand maintenance medications that have less expensive but equally effective alternatives available, called **SaveSmart™ Generics**. If you take one of the brand name medications listed on the attached Prescription Savings Opportunities flyer, we might be able to help you get an alternative but equally effective prescription **for free!**

Here's all you need to do: If you take one of the high-cost brand drugs listed on the attached Prescription Savings Opportunities flyer, call PTRx Customer Support at 877-469-7879. With your permission, our team of certified pharmacy technicians in Customer Support will contact your physician and alert him/her about the difference in price between the two choices. If your doctor approves the switch, we'll ship you a 90 day supply and **your co-pay will be \$0.** If your doctor feels you need to remain on the high-cost drug, we'll ship you that medication and you simply pay your normal brand co-pay. It's that easy!

You may also want to take this list with you to your next office visit, and ask your doctor to prescribe a direct generic or a **SaveSmart™ Generic**.

If you or any covered dependents have questions about your prescription coverage, including pharmacy co-payments or coverage of particular medications, please contact PTRx Customer Support anytime during business hours.

PTRx Customer Support

Phone: 877-469-7879

Hours: Mon – Fri 7am – 8pm (CST)

After Hours & Weekends: Emerg. Voicemail System

Se Habla Español

Visit us online at www.ptrx.com

Email us at help@ptrx.com