



Parents,

We have gathered important information about the CFISD LTE 1:1 program to keep you informed for the 2021-2022 school year.

What is the CFISD LTE 1:1 program?

Our CFISD LTE 1:1 program provides every student, regardless of need, a CFISD Chromebook (and a hotspot per household, if a need was indicated).

What do I need to do this year?

Parents will need to login to SchoolCash (and create an account if they have not already done so) in order to sign the Parent Acknowledgement Form for 2021-2022 so their student can either receive or continue to have a CFISD device for the 2021-2022 school year. By signing, the parent is indicating that they agree to let their student have a CFISD Chromebook for the 2021-2022 school year and that they will return any items if they leave or graduate from CFISD. There is no fee associated with signing the form and it must be completed in order for a student to receive a CFISD Chromebook.

What if my student already has a CFISD Chromebook or hotspot?

A parent will still need to go online and sign the Parent Acknowledgement Form via SchoolCash for the 2021-2022 school year. This will verify that your student can have the Chromebook and/or hotspot for this school year. If the form is not signed in a timely manner, your student's campus will reach out to you to get the form signed for the 2021-2022 school year.

What about damages? What's the cost?

All CFISD devices are automatically protected by an insurance plan that will cover any accidental damage, theft, or loss that might occur. There is no cost to the family for a student to receive a device. Items not covered would include intentional/malicious damage (a student punched and broke the screen, threw it out of the school bus window, etc.), a fire or flood at your personal residence, or not returning an item upon leaving CFISD.

What if the device is stolen?

Theft of a device (as well as lost devices) are covered as long as the student can provide the required details. Students will need to report the incident and provide details as necessary (including reports from an appropriate agency if applicable).

What's the catch? Surely it costs something.

The only cost that could be incurred is if a student fails to return an item or intentionally/maliciously damages the device. The approximate cost of replacement items is available here: <https://www.cfisd.net/Page/6321>.

What about downtime if it's broken?

Since it is a CFISD device, campus-based technicians can fix the device onsite. If they cannot fix the issue, the device will be replaced so students will not miss out on instructional time. If a student has issues with their device, or anything goes missing, students will need to submit a service ticket through our online work-order system, HappyFox. Directions on how parents can help support their students in HappyFox are located on our CFISD LTE 1:1 webpage (<https://www.cfisd.net/Page/5125>).

Thank you!