

Frequently Asked Questions - CFISD Chromebooks

What is a Chromebook?

A Chromebook is a laptop that runs on a Chrome operating system. Programs are not installed on a Chromebook, but rather “extensions” are added to the Chrome browser. A Chromebook is designed to be connected to the Internet to use many cloud resources, but it still has limited capabilities off-line. Because there are not any programs, a Chromebook starts instantly after an initial login.

Has the device been sanitized?

Yes. The device and all accessories have been sanitized.

What can I use to clean the device? The screen?

You can use a microfiber cloth sprayed with disinfectant. Please do not spray anything directly onto the device, but rather, onto the cloth first and use the cloth to clean the machine.

Can I log into the device with my personal or work Google account?

No. Only CFISD Staff or Student Google accounts will be able to log into the device.

Are you watching everything that I do? Can I use the device to pay a bill? Log into my bank?

While the primary purpose of loaning the device is to further your child’s education, you can use the device outside of their working hours for personal business if needed, while logged in as your student. Please note that the device is filtered at all times and we can see where you visit, but not individual keystrokes.

What filtering is provided? Do I need to be monitoring what my student does on this device?

Content Keeper will filter all internet traffic. Please keep in mind that no internet filter is 100% effective as new sites are created daily. It is important to monitor your student’s internet activity.

Can I install software? Can I install a printer?

No. A Chromebook is unable to install specific software or printers. Certain Google Extensions are available for students to install.

Can my student play/install games on this device?

Your student will not be able to install games on the Chromebook, but they can access educational games on the internet. It is important to monitor your student’s internet activity.

What if someone accidentally visits an inappropriate site?

According to the CFISD Student Handbook, the user must immediately back out of the area on the internet containing inappropriate material. Students should then notify their parent and the parent can report the incident to the CFISD Help Desk.

Can I turn off the filter?

No. Chromebooks can be reclaimed by CFISD if evidence of tampering is identified.

What happens if my device is stolen?

Report the theft to CFISD Police Department to receive a case number. After receiving the case number, call the CFISD Help Desk to finalize the theft report.

If you have additional questions about the care of the device including if the device stops working, or if your student cannot log into the device, please contact CFISD Help Desk at (281) 897-4357.