



281-894-3900
8877 Barker Cypress Rd.
Cypress, TX 77433

BERRY CENTER ACCESSIBILITY GUIDELINES

ACCESSIBLE TICKETS & SEATING

Wheelchair accessible seats are available in all price levels. One companion ticket may be purchased with each wheelchair accessible ticket. Please contact Berry Center in advance for additional accommodations.

ACCESSIBLE PARKING & DROP OFF

Patrons with disabilities may be dropped off near Entrance 1 in the vehicle turn-around for most events. There are numerous accessible parking spaces near all of the entrances.

ASSISTED LISTENING DEVICES

For Arena events, listening devices may be checked out, free of charge, at the Guest Services booth located on the concourse near Entrance 2 and across from section of the main entrances. A valid I.D. is required to ensure the return of equipment.

For all other events in the Theatre, Stadium, or Conference Center: Please contact us prior to the event to make arrangements and to designate the check-out location.

WHEELCHAIR ASSISTANCE

The Berry Center offers wheelchair service for guests who may need assistance to and from their seats. Please contact Berry Center for assistance. Wheelchair assistance is provided on a first-come, first-served basis. Due to the limited number of wheelchairs available, they may not be borrowed or rented as seating during an event. A chair will be provided at the seating location. If wheelchair assistance is necessary during an event, please notify the nearest staff member.

ELEVATORS & RAMPS

The Berry Center offers elevator service for guests with special needs to all levels for events. They are conveniently located near Entrance 2 and 3 for arena and zone events. For stadium events, elevators may be found at Entrance 8 on the visitor side and at the VIP entrance under the Press Box on the home side.

The accessible seating for the Theatre and Conference center is at the same level as the entrances. All sidewalks leading up to entrances have ramps.

SERVICE ANIMALS

Berry Center welcomes all service animals trained for the purpose of assisting those with disabilities. [The ADA](#) defines a service animal as, "dogs that are individually trained to do work or perform tasks for people with disabilities." Examples of such work or tasks include guiding people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person with mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or performing other duties. Service animals are working animals, not pets. The work or task a dog has been trained to provide must be directly related to the person's disability. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.