



FAQs for parents

1. Who is Cy-Fair Community Health Center?

Cy-Fair Community Health Center (CHC) is the newest satellite clinic of Spring Branch Community Health Center (SBCHC). SBCHC is a federally qualified health center that has been serving the Spring Branch, West Houston, and Katy areas since 2004. Now, Cy-Fair CHC is SBCHC's 6th clinic and is proud to be a part of the Cy-Fair community to expand their services.

2. Why is SBCHC expanding to the Cypress-Fairbanks (Cy-Fair) Community?

In collaboration with CFISD, SBCHC is opening the Cy-Fair Community Health Center on a CFISD campus. This collaboration with CFISD provides for the convenient delivery of health care services not only to the community, but also to students at selected schools who will be transported to and from Cy-Fair CHC.

3. Where is Cy-Fair CHC located?

Cy-Fair CHC's address is 7777 Westgreen Blvd., Cypress, TX 77443, which is a stand-alone building behind Cy Park High School. See next page for map of clinic location.

4. When will Cy-Fair CHC open?

Cy-Fair CHC opened its doors on July 5, 2017 with the following hours of operation:

- Monday through Friday: 8 a.m. to 5 p.m.

5. Is transportation available?

Yes, CFISD transportation will transport students who have a completed consent for treatment form on file and are attending one of the six participating schools.

6. How will I be notified if my child will be transported to Cy-Fair CHC during the School Day?

CFISD school nurses will call parents before each Cy-Fair CHC visit. Parents may monitor student's transportation via the Z-pass app.

7. What six schools will have transportation by CFISD transportation to and from Cy-Fair CHC?

- Hopper M.S.
- Kahla M.S.
- Thornton M.S.
- Cy-Lakes H.S.
- Cy-Park H.S.
- Cy-Springs H.S.

8. Are there any insurance issues to address prior to being treated at Cy-Fair CHC?

Insured: Parents/guardians must choose SBCHC as the preferred Medical Home under Medicaid, CHIP and private health insurance plans for insurance to cover the visit.

Uninsured: SBCHC offers a Sliding Fee Scale discount to eligible individuals with proper documentation. An on-site Eligibility Specialist is available to assist with other options and/or programs.

9. What completed documentation is required before a student may be seen at Cy-Fair CHC?

- Consent for Treatment Form
- Insurance card (health plans may require a co-pay)
- Student ID
- Immunization record

10. How do I obtain a copy of the Cy-Fair CHC consent form?

- Printed copies are available at select campuses; or
- Visit www.sbchc.net to download; or
- Visit www.cfisd.net to download

11. Where do I return completed consent documents?

Submit completed consent documents to the school nurse or directly to Cy-Fair CHC by mail or fax at 346-352-1118.

12. What services are going to be offered at Cy-Fair CHC?

- Pediatrics, including physicals & immunizations,
- Adult Medicine
- Dental (primary and preventative)
- Nutrition, including nutrition counseling and weight management
- Eligibility Specialist for health insurance and community resources assistance
- Referral Specialist for guidance through healthcare outside of our facility

13. What additional services are planned for the near future?

- Mental Health (counseling services)
- OB/GYN Prenatal

14. How do I make an appointment?

- At www.sbchc.net; or
- Call Cy-Fair Clinic at 713-387-7180.

15. Who can refer a student to Cy-Fair CHC?

- Parent or Guardian
- School Nurse
- School Staff

16. Is Cy-Fair CHC open to the community?

Yes, Cy-Fair CHC is open to everyone in the community. For all who qualify, a Sliding Fee Scale Discount is offered (speak with Cy-Fair CHC Eligibility Specialist to verify your eligibility for this program). In addition, Cy-Fair CHC accepts Medicaid, Medicare, CHIP, Marketplace, and private insurance.



Visit one of our clinics near you in the Cy-Fair neighborhood!

Visite una de nuestras clínicas cerca de usted en el barrio Cy-Fair!

Spring Branch Community Health Center Clinics

1 **Cy-Fair Community Health Center** | 713-387-7180 | 7777 Westgreen Blvd., Cypress, TX 77433

Services

Family Medicine
Pediatrics
Women's Health
Dental Services

Hours

Monday – Friday 8 am – 5 pm

Horario

Lunes – Viernes 8 am – 5 pm

2 **West Houston Community Health Center** | 713-462-6555 | 19333 Clay Rd., Katy, TX 77449

Services

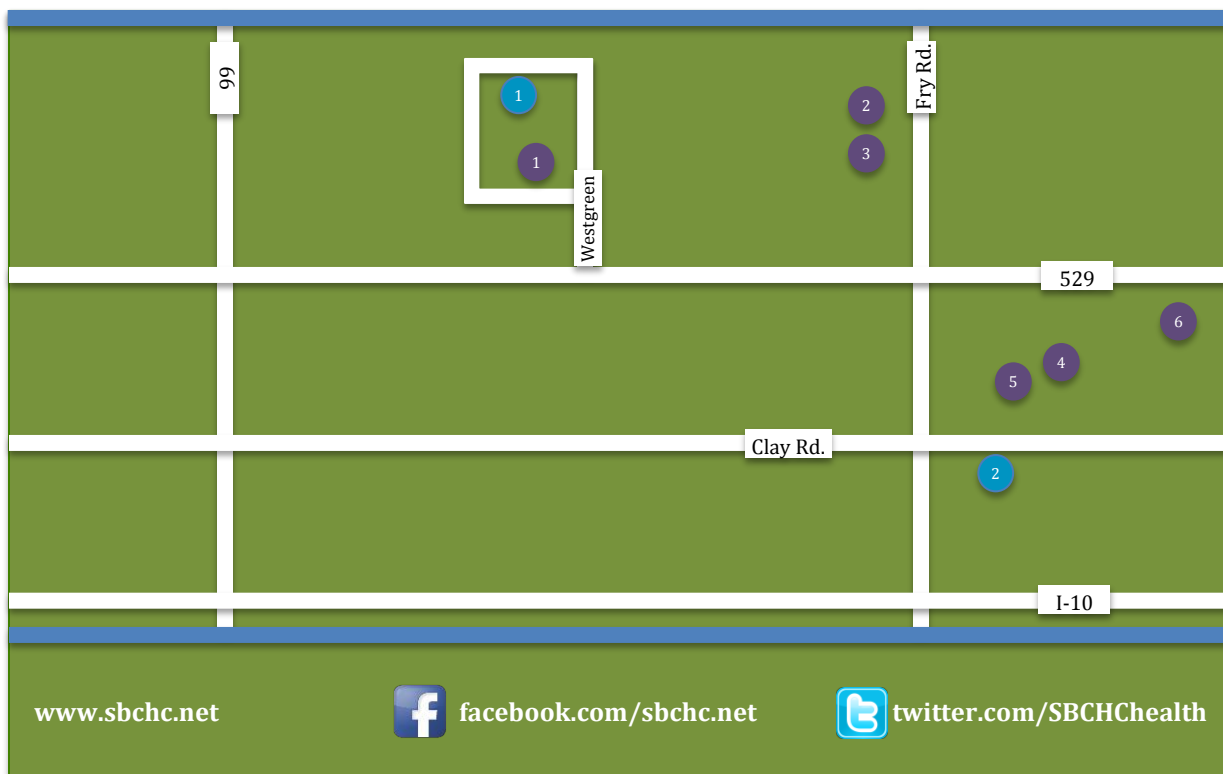
Family Medicine
Pediatrics
OB/Women's Health
Mental Health

Hours

Monday – Friday 8 am – 5 pm
2nd & 4th Sat. of each month 9 am – 1 pm

Horario

Lunes – Viernes 8 am – 5 pm
2do y 4to Sabado del mes 9 am – 1 pm



www.sbchc.net



facebook.com/sbchc.net



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Cy-Fair Independent School District Partner Schools

1 **Cy-Park High School** | 346-227-6000 | 7425 Westgreen Blvd., Cypress, TX 77433

2 **Cy-Springs High School** | 281-345-3000 | 7909 Fry Rd., Cypress, TX 77433

3 **Hopper Middle School** | 281-463-5353 | 7811 Fry Rd., Cypress, TX 77433

4 **Cy-Lake High School** | 281-856-3800 | 5750 Greenhouse Rd., Katy, TX 77449

5 **Thornton Middle School** | 281-856-1500 | 19802 Keith Harrow Blvd., Katy, TX 77449

6 **Kahla Middle School** | 281-345-3260 | 16212 W Little York Rd., Houston, TX 77084

*Transportation from schools to and from the Cy-Fair CHC will only be offered at the schools listed above. School nurses will inform parents before child is transported using CFISD buses. Parents will be able to track child's location via the Zpass+ app on mobile devices.

*El transporte de las escuelas hacia y desde el CHC de Cy-Fair sólo se ofrecerá en las escuelas mencionadas anteriormente. Las enfermeras escolares informarán a los padres antes de que el niño sea transportado usando los autobuses del CFISD. Los padres serán capaces de rastrear la ubicación del niño a través de la aplicación Zpass + en el dispositivo móvil.