

COVID-19 FAQ

(Frequently Asked Questions)

How long is the district closed?

All CFISD schools and facilities (including the Berry Center) are closed to students and visitors. In-person classes for students are canceled from March 23 through April 9. A long-term delivery of instruction plan (Learning at Home) was launched on Monday, March 23. Classes are currently scheduled to resume in-person on Monday, April 13.

Is Friday, April 10 still a student and staff holiday?

Yes

When will employees report to work?

On Monday, March 23 staff will resume duty with a modified work schedule and location **as assigned and detailed by their supervisor**. All staff received an email from CFISD Communication on Tuesday, March 17 with additional information. Staff should contact their supervisor for additional guidance.

Will students return to school on April 13?

In-person classes were canceled through April 10. Classes are currently scheduled to resume in-person on Monday, April 13. The district continues to monitor the situation with daily communication from local and state health officials and will re-evaluate the week of April 6.

How will we return to work and maintain President Trump's recommendation of avoiding gatherings of no more than 10 people?

It is recommended that employees maintain social distancing while at work through the use of classrooms and offices. Employees should avoid congregating in groups of more than 10 in common areas. All teachers, and many other district and campus staff, will be assigned to work remotely. All staff members who are not in the designated "work onsite" category must coordinate with their supervisors before reporting to their building.

Why are elementary playgrounds open to the public?

Upon further review, we will not open elementary playgrounds for community use.

Will the district provide online instructional materials during the closure?

The CFISD online *Learning at Home* program is now posted on the CFISD website from the Learning at Home or COVID-19 graphics. If you need assistance finding your student's CFISD log in or logging into any resources, please contact the Help Desk via email isupport@cfisd.net or call 281-897-4357.

Are any internet providers offering broadband or WI-FI service for students?

See

<https://tea.texas.gov/sites/default/files/Guidance%20to%20Districts%20on%20Providing%20Internet%20to%20Students.pdf> for offers from internet providers.

Which district events are canceled?

- Superintendent's Fun Run
- Color Guard Showcase
- HOLA

- Choral Festival
- Retirement Banquet
- VIPS Appreciation Event
- Career Fair
- Teacher of the Year
- YMPA
- YLPA
- Name That Book
- JROTC Pass and Review

Are graduations, proms and award programs still on?

The district has not made any decisions regarding these events.

Are UIL activities and competitions canceled?

See <https://www.uiltexas.org/>

- The University Interscholastic League (UIL) is extending its suspension of all UIL sanctioned activities due to the outbreak of COVID-19 in Texas. All contests, practices, rehearsals and workouts will remain suspended until further notice.
- At this time, the earliest games and contests may resume is Monday, May 4th. Prior to this date, the UIL will allow its member schools a reasonable acclimatization period for rehearsals and practices to occur. All decisions remain flexible and will be consistent with the advice of local, state and federal officials.

Will we have to make up the days that the district was closed?

The Texas Education Agency has issued guidance that districts will be granted instructional minutes waivers so long as the district can provide evidence of instruction and support to students.

Will the district provide meals for economically-disadvantaged students during the closure?

- Yes, Monday through Friday
- Breakfast and lunch will be available from 10:00 a.m. - 1:00 p.m.
- Children 18 years and younger (must be present) may pick up meals at any CFISD school listed; this is not dependent on where the student is enrolled.
- Student IDs are not required.
- **Schools available for curbside meals:** Arnold MS, Bane ES, Cy Creek HS, Cy Lakes HS, Cy Park HS, Cy Ridge HS, Cy Springs HS, Danish ES, Francone ES, Frazier ES, Goodson MS, Holbrook ES, Horne ES, Kirk ES, Langham Creek HS, Thornton MS

Where is the closest school serving curbside meals to where I live?

An easy-to-use meal facility locator is now available. The address of the facilities as well as the days and times meals will be served will display on a searchable map. Go to <https://txschools.gov/> and click on “Meal Pick-up Locations”.

Does participation in the curbside meal program determine if cafeteria workers get paid?

Despite what you may have read on social media, cafeteria workers will continue to receive their normal rate of pay while students are not in schools. This is NOT dependent on the number of students who pick up curbside meals.

Do you need volunteers or staff to assist?

While we appreciate the generous offers of support, we need to limit the number of people involved in meal production and distribution to certified nutrition services staff.

Are meals peanut-free?

All of our items are peanut-free, including Wow butter sandwiches.

Are alternative meals available for vegetarians?

Wow butter sandwich meals and yogurt meals do not have meat. Please ask the manager at curbside.

Can I get my child's medication from his/her school during the closure?

If you have questions about accessing your child's medication from school, please contact the campus by phone or CFPD at 832-237-CFPD.

How can I receive communication from the district?

CFISD utilizes SchoolMessenger as the district's mass notification system for campus and district emergencies (such as school closures) by email, phone call or text message. **If you did not receive a text message on March 12 from 67587 regarding school closures, you have not opted in to receive text messaging from CFISD.** To opt in, please text **Y** to **67587** from **your cell phone** and your number will be added to receive these important updates from your child's campus and the district.

Is the Superintendent's Fun Run & Festival canceled?

- Yes, T-shirts will be distributed at a later date.
- Scholarships will still be awarded through CFEF due to donations, registrations and business sponsorships.

Are Club Rewind and ELC open?

No, Club Rewind and the Early Learning Centers are not open for children/students until in-person classes resume.

Do I have to pay for Club Rewind tuition during the closure?

Community Programs will be delaying the due date of March tuition and fees for the Club Rewind program. March tuition will be due alongside April tuition on April 15.

- We will not charge any late fees during the month of March.
- Once the district is re-opened, we will issue credits on accounts for the days the Club Rewind program was closed.
- If you have already paid March tuition and fees, this credit will be applied to future balances on your account.
- [EZChildTrack Auto Payment Instructions](#) (if you would like to turn off auto payment)
- If you have any questions or concerns, please email clubrewind@cfisd.net.

Do I have to pay Early Learning Center (ELC) tuition during the closure?

Community Programs will be delaying the due date of March tuition and fees for the ELC program. March tuition will be due alongside April tuition on April 15.

- We will not charge any late fees during the month of March.
- Once the district is re-opened, we will issue credits on accounts for the days the ELC program was closed.
- If you have already paid March tuition and fees, this credit will be applied to future balances on your account.
- [EZChildTrack Auto Payment Instructions](#) (if you would like to turn off auto payment)
- If you have any questions or concerns, please email earlylearningcenter@cfisd.net.

Will absences count against perfect attendance and/or semester exam exemptions?

We do not want students or staff to come to school sick. As a precautionary measure, we are making the following changes to perfect attendance calculations and Spring 2020 semester exam exemptions:

- CFISD will suspend perfect attendance rules for the remainder of the 2019-2020 school year. Instead, perfect attendance recognition will be for August 26, 2019 – March 5, 2020.
- CFISD will suspend exam exemption criteria related to attendance for Spring 2020 exams. All other district criteria for exam exemptions still apply.

How can I obtain an official/unofficial transcript?

Transcripts may be requested online as indicated at

<https://www.cfisd.net/en/parents-students/academics/student-records-transcripts> .

How can I obtain a Verification of Enrollment (VOE)?

VOEs will be available by mail. Please contact your campus.

If a student is a senior but still must complete one or more EOCs to graduate, will he/she be able to graduate?

Most students have already completed courses that have corresponding EOC assessments before their senior year. Normally, a student who has not passed up to two of his or her required STAAR EOC assessments may graduate through the individual graduation committee (IGC) process. For students who are still working to meet assessment graduation requirements as seniors in the 2019–2020 school year, required performance on academic assessments to graduate is being waived for spring 2020. Effectively, this means that current seniors may graduate through the IGC process regardless of the number of EOC assessments they still need to pass.

If a student is not graduating this year and still has one or more EOCs required to graduate, how will that affect the student's credit in the upcoming year?

The required performance on academic assessments under TEC, §28.025(c) and §39.025(a) is being waived for spring 2020 only. This means:

- If the student is not graduating and is currently enrolled in an EOC course, the EOC passing requirement will be waived if the student receives credit for that course.
- If the student is not graduating and has an outstanding EOC assessment that they have not passed from a previous year, they will still need to retake and pass that EOC assessment prior to graduation.

What assessments have been canceled for this school year?

Academic assessment requirements are suspended for the remainder of the 2019–2020 school year. This includes all **STAAR assessments** including tests for grades 3-8, **End-of-Course (EOC) Assessments**, and **STAAR Alternate 2 tests**.

What is the status of AP Testing?

Please see for information regarding the status of AP Tests.

https://apcentral.collegeboard.org/about-ap/news-changes/coronavirus-update?SFMC_cid=EM288604-&rid=30697308

Do school restrooms have soap?

All CFISD campuses have wall-mounted soap dispensers in restrooms and free-standing hand sanitizer dispensers at the building and cafeteria entrances and classrooms.

Will new students from affected areas be allowed to enroll?

New students that seek to enroll following the closure from COVID-19 affected areas (internationally or domestically) must be allowed to enroll unless they have traveled to a Level 3 Travel Health Notice country

(<https://wwwnc.cdc.gov/travel/notices/warning/coronavirus-europe>), in which case we must

follow the guidance from the CDC before these students are allowed to enroll. The provisions of Texas Education Code, Section 25.001(b), require admission of eligible students, regardless of health issues that may have arisen in areas in which students have previously resided. We will consult with local health authorities to address health concerns regarding school attendance for such admitted students.

What if my child is medically fragile and I am concerned about potential exposure?

If a family has a child who is medically fragile and it is determined that it is in the child's best interest to stay home from school to avoid potential exposure, the District will support the child's education to the fullest extent possible. Please contact your child's school to make arrangements with the campus administration.

Where can I get more information?

- [Harris County Public Health](#)
- [Texas Department of State Health Services](#)
- [Centers for Disease Control and Prevention](#)