

## **Financial Assistance during COVID-19:**

**United Way (211):** Gives callers information on how to pay their utility bills, rent, and mortgages, and to locate food pantries, senior services, and unemployment help.

**Family Houston (713.869.484 or [family@familyhouston.org](mailto:family@familyhouston.org)):** Family Houston is helping families find food assistance, through the Houston Food Bank and school programs, public benefits and unemployment assistance, access healthcare, and providing mental health services.

**The Gulf Coast Community Services Association:** provides assistance with short term help on bills and expenses like rent, mortgage, prescriptions, and transportation.

**The City of Houston:** will not disconnect water service through April to customers who are behind on payments.

**Bank of America:** will let homeowners and car owners take a few months off of paying their mortgages during the coronavirus outbreak, but payments will be added at the end of your loan to not hurt your credit.

**Capital One, Chase, Citibank, Trust, U.S. Bank, and Wells Fargo:** will offer mortgage holders deferments or payment options on a case-by-case basis.

**Hyundai, Ford, Nissan, Toyota, Lexus, General Motors, and BMW:** will offer payment deferments up to six months, but you must contact them and options are on a case-by-case basis.