

# COVID-19 FAQ (Frequently Asked Questions)

## How long is the district closed?

Gov. Greg Abbott's executive order issued on 4/17/20 extended the cancellation of in-person classes for the remainder of the 2019-2020 school year; however, distance learning will continue with CFISD's *Learning at Home* program through Thursday, May 28, 2020. Staff are available by phone Monday through Friday between 9 a.m. and 2 p.m. and email.

## Will we have to make up the days that the district was closed?

The Texas Education Agency has issued guidance that districts will be granted instructional minutes waivers so long as the district can provide evidence of instruction and support to students.

## When will employees report to work?

On Monday, March 23 staff resumed duty with a modified work schedule and location **as assigned and detailed by their supervisor**. All staff received an email from CFISD Communication on Tuesday, March 17 with additional information. Staff should contact their supervisor for additional guidance.

## How will we return to work and maintain President Trump's recommendation of avoiding gatherings of no more than 10 people?

It is recommended that employees maintain social distancing while at work through the use of classrooms and offices. Employees should avoid congregating in groups of more than 10 in common areas. All teachers, and many other district and campus staff, have been assigned to work remotely. All staff members who are not in the designated "work onsite" category must coordinate with their supervisors before reporting to their building.

## Learning at Home

Will the district provide online instructional materials during the closure?

The CFISD online *Learning at Home* program is posted on the CFISD website from the Learning at Home or COVID-19 graphics. If you need assistance finding your student's CFISD log in or logging into any resources, please contact the Help Desk via email [isupport@cfisd.net](mailto:isupport@cfisd.net) or call 281-897-4357.

When do online classes start and what is the expected learning time?

The online *Learning at Home* program was available to all CFISD students on Monday, March 23, 2020. We hope students are engaged in their learning approximately five hours a day. Distance learning will continue with CFISD's *Learning at Home* program through Thursday, May 28, 2020.

Who can help me log in? I'm having trouble.

Contact the Technology Help Desk - 281-897-HELP

Are grades being taken?

No grades were taken before April 13, 2020. Prior to March 23-April 9, students, parents, and teachers were able to gain familiarity and stability with remote learning options and digital platforms.

Beginning the week of April 13<sup>th</sup>, teachers began delivering lessons over selected TEKS in addition to the *Learning At Home* curriculum. The lessons are selected to deepen student learning and facilitate the understanding of challenging concepts. Teachers will continue to check in with students and provide office hours in order to respond to parent and student needs.

## **Grading Guidelines Beginning April 13, 2020**

- PK-1<sup>st</sup> Grade
  - Teachers will record the weekly completion of selected learning assignments in each content area from the Learning At Home curriculum (curriculum packet or online).
  - Students will complete 6 selected learning assignments for the 4<sup>th</sup> marking period in each content area (ELAR, Math, Science, Social Studies).
- Grades 2-5
  - Teachers will take one grade per week in each content area from the Learning at Home curriculum (curriculum packet or online) which has been provided. The grade will be taken from the weekly lesson delivered.
  - Students will receive a weekly grade in each content area (ELAR, Math, Science, Social Studies).
  - All grades will be weighted equally.
- Grades 6-12
  - Teachers will take one grade per week over the teacher delivered lesson. The weekly lesson will be aligned with the Learning At Home curriculum (curriculum packet or online), Advanced Placement curriculum, or course TEKS.
  - Students will receive a weekly grade per course for the 4<sup>th</sup> marking period.
  - All grades will be weighted equally.
- Lone Star College Dual Credit Courses
  - Dual Credit courses resume online April 13, 2020.
  - No grades will be taken before April 13, 2020.
  - Grades will be taken in alignment with the course syllabus for Lone Star College.
  - Grades recorded in the CFISD gradebook will follow guidelines provided above for Grades 6-12.

Visit the [Learning at Home webpage](#) for a detailed description of grading guidelines for each grade level, including frequently asked questions. For any additional questions regarding grading or yearly/semester average calculations, please contact your campus.

## How can I get a paper packet?

Packets are now distributed at all 91 campuses on Tuesdays and Thursdays from 10 a.m. to 1 p.m. for students who do not have access to the *Learning at Home* program. They may also be downloaded from the *Learning at Home* webpage.

## Do you have curriculum for languages other than English?

There are courses for several languages other than English found in *Learning at Home*. These are found in Edgenuity. Courses will continue to be added each week.

## What if I am not able to complete all of the online course work?

Do your best to complete as much of the coursework as possible. Teachers will continue to check in with students and provide office hours in order to respond to parent and student needs.

## Are the classes with the *Learning at Home* required?

Students should be accessing instruction either through the electronic *Learning at Home* program or the paper curriculum packets.

## Do I access the *Learning at Home* from Google Classroom?

No, *Learning at Home* is accessed from the CFISD homepage.

## If I accidentally added the wrong Edgenuity class, do I have to delete it?

No, you don't have to delete it. Continue on and join the class you need.

## How will teachers be contacting students?

Teachers are using different avenues to contact students, primarily by phone and email.

## Are there Spanish resources on the *Learning at Home* system?

Yes, for the primary grades, the *Learning at Home* system has Spanish resources.

## Do students need to be with parents to get a packet?

Parents are able to pick up a packet for their child with or without the student being present.

## I don't have a computer. Can I borrow a computer?

If you do not have a computer or internet access, please pick up a paper packet from your child's school on Tuesdays or Thursdays from 10 a.m. to 1 p.m.

## Are any internet providers offering broadband or WI-FI service for students?

See

<https://tea.texas.gov/sites/default/files/Guidance%20to%20Districts%20on%20Providing%20Internet%20to%20Students.pdf> for offers from internet providers.

## Event Status

### Which district events are canceled?

- Superintendent's Fun Run
- Color Guard Showcase
- HOLA
- Choral Festival
- Retirement Banquet
- VIPS Appreciation Event

- Career Fair
- Teacher of the Year
- YMPA
- YLPA
- Name That Book
- JROTC Pass and Review

## Will graduations and proms be held?

### Graduations

Based on the latest executive orders from Gov. Abbott, we have established new graduation dates and times. All ceremonies will be held OUTDOORS at the Cy-Fair FCU Stadium at the Berry Center.

- Monday, June 1
  - 8 a.m. Langham Creek
  - 8 p.m. Cy-Fair
- Tuesday, June 2
  - 8 a.m. Cypress Creek
  - 8 p.m. Cypress Falls
- Wednesday, June 3
  - 8 a.m. Cypress Lakes
  - 8 p.m. Cypress Ranch
- Thursday, June 4
  - 8 a.m. Cypress Ridge
  - 8 p.m. Cypress Springs
- Friday, June 5
  - 8 a.m. Cypress Woods
  - 8 p.m. Jersey Village
- Saturday, June 6
  - 8 a.m. Cypress Park
  - 8 p.m. Bridgeland

### **Required Health and Safety Protocols**

The governor's order requires outdoor ceremonies meet specific health standards including social distancing, screening all individuals for signs or symptoms of possible COVID-19, and limiting the number of participants. Therefore, each graduate will be limited to a maximum of four guests. Additional details will be clearly communicated to graduates and their families in the upcoming days.

Please be advised that this new approval for in-person, outdoor graduations is subject to change according to future orders from Gov. Abbott. In the event the current executive order is modified and June graduations are prohibited, the previously communicated July or August alternative dates will be used.

## Are UIL activities and competitions canceled?

See <https://www.uiltexas.org/>

In response to the extended closure of Texas schools, the UIL has suspended all practices and contests (extracurricular academic, athletic and music) for the remainder of the 2019-2020 school year.

## Is the Superintendent's Fun Run & Festival canceled?

- Yes, T-shirts will be distributed at a later date.
- Scholarships will still be awarded through CFEF due to donations, registrations and business sponsorships.

## Curbside Meals

### Will the district provide meals for economically-disadvantaged students during the closure?

- Breakfast and lunch may be picked up between 10:00 a.m. and 1:00 p.m. Monday - Friday
- Meals are available for children 18 years and younger meals at any CFISD school listed; this is not dependent on where the student is enrolled.
- [See curbside service pick-up procedures](#) (effective 3/30/20).

**Schools available for curbside meals:** Anthony MS, Arnold MS, Bane ES, Cy Creek HS, Cy Lakes HS, Cy Park HS, Cy Ridge HS, Cy Springs HS, Danish ES, Francone ES, Frazier ES, Goodson MS, Holbrook ES, Kahla MS, Kirk ES, Matzke ES, Langham Creek HS, Thornton MS, Truitt MS.

Beginning Monday, June 1:

- Cypress Park HS will be closed and will begin serving from Walker ES

Curbside meal service will be unavailable on Memorial Day, Monday, May 25, but will resume on Tuesday, May 26.

## Where is the closest school serving curbside meals to where I live?

An easy-to-use meal facility locator is now available. The address of the facilities as well as the days and times meals will be served will display on a searchable map. Go to <https://txschools.gov/> and click on “Meal Pick-up Locations”.

## Does participation in the curbside meal program determine if cafeteria workers get paid?

Despite what you may have read on social media, cafeteria workers will continue to receive their normal rate of pay while students are not in schools. This is NOT dependent on the number of students who pick up curbside meals.

## Do you need volunteers or staff to assist?

While we appreciate the generous offers of support, we need to limit the number of people involved in meal production and distribution to certified nutrition services staff.

## Are meals peanut-free?

All of our items are peanut-free, including Wow butter sandwiches.

## Are alternative meals available for vegetarians?

Wow butter sandwich meals and yogurt meals do not have meat. Please ask the manager at curbside.

## Access to Campuses

### Can I get my child's medication from his/her school during the closure?

If you have questions about accessing your child's medication from school, please contact the campus by phone or CFPD at 832-237-CFPD.

### Can I get my child's personal belongings from his school?

Campuses will be developing and communicating a plan with you when you may return to campus to retrieve personal belongings safely.

### Are elementary playgrounds and middle school tracks open to the public?

Elementary playgrounds are not open to the public for community use. Much like the City of Houston and Harris County, which have continued to keep their parks open, CFISD's middle school tracks are open for our community so that families may engage in physical activity. CFISD is not scheduling or encouraging group activities or practices at our schools. CFPD continues to patrol and monitor the middle school tracks and reminds outside groups that the tracks are open for families and individuals who are exercising (while practicing social distancing), not group activities or practices. We will continue to monitor the status of the City of Houston and Harris County parks and reevaluate as needed.

### How can I obtain an official/unofficial transcript?

Transcripts may be requested online as indicated at <https://www.cfisd.net/en/parents-students/academics/student-records-transcripts> .

## How can I obtain a Verification of Enrollment (VOE)?

VOEs will be available by mail. Please contact your campus.

## How can I receive communication from the district?

CFISD utilizes SchoolMessenger as the district's mass notification system for campus and district emergencies (such as school closures) by email, phone call or text message.

- If you are not receiving **email messages** from CFISD Communication, contact your school's registrar to check the email address that is on file or email [info@cfisd.net](mailto:info@cfisd.net).
- If you are not receiving **text messages** from 675-87, you have not opted in to receive text messaging from CFISD. To opt in, please text Y to 67587 from your cell phone and your number will be added to receive these important updates from your child's campus and the district.

## Are Club Rewind and ELC open?

No, Club Rewind and the Early Learning Centers are not open for children/students until in-person classes resume.

## Do I have to pay for Club Rewind or ELC tuition during the closure?

Community Programs has issued credits and refunds for tuition and fees for the period from March 16 to April 30. If you have a remaining balance due on your account, you may pay the balance at your convenience until further notice is given.

- Late fees will not be assessed through the remainder of the school year.
- [EZChildTrack Auto Payment Instructions](#) (if you would like to turn off auto payment)
- There is no need to cancel enrollment at this time. We will not be charging tuition or fees for the remainder of the school year.

- If you have any questions or concerns regarding Club Rewind, please email [clubrewind@cfisd.net](mailto:clubrewind@cfisd.net). If you have any questions or concerns regarding the ELCs, please email [earlylearningcenter@cfisd.net](mailto:earlylearningcenter@cfisd.net).

## Do school restrooms have soap?

All CFISD campuses have wall-mounted soap dispensers in restrooms and free-standing hand sanitizer dispensers at the building and cafeteria entrances and classrooms.

## Testing Requirements

### What assessments have been canceled for this school year?

Academic assessment requirements are suspended for the remainder of the 2019–2020 school year. This includes all **STAAR assessments** including tests for grades 3-8, **End-of-Course (EOC) Assessments**, and **STAAR Alternate 2 tests**.

### If a student is a senior but still must complete one or more EOCs to graduate, will he/she be able to graduate?

Most students have already completed courses that have corresponding EOC assessments before their senior year. Normally, a student who has not passed up to two of his or her required STAAR EOC assessments may graduate through the individual graduation committee (IGC) process. For students who are still working to meet assessment graduation requirements as seniors in the 2019–2020 school year, required performance on academic assessments to graduate is being waived for spring 2020. Effectively, this means that current seniors may graduate through the IGC process regardless of the number of EOC assessments they still need to pass.

### If a student is not graduating this year and still has one or more EOCs required to graduate, how will that affect the student's credit in the upcoming year?

The required performance on academic assessments under TEC, §28.025(c) and §39.025(a) is being waived for spring 2020 only. This means:

- If the student is not graduating and is currently enrolled in an EOC course, the EOC passing requirement will be waived if the student receives credit for that course.

- If the student is not graduating and has an outstanding EOC assessment that they have not passed from a previous year, they will still need to retake and pass that EOC assessment prior to graduation.

## What is the status of AP Testing?

Please see for information regarding the status of AP Tests.

[https://apcentral.collegeboard.org/about-ap/news-changes/coronavirus-update?SFMC\\_cid=EM288604-&rid=30697308](https://apcentral.collegeboard.org/about-ap/news-changes/coronavirus-update?SFMC_cid=EM288604-&rid=30697308)

## New Student Enrollment

### Are new students allowed to enroll?

Yes, students new to the district can enroll during the closure. Please see the district website at <https://www.cfisd.net/en/parents-students/registration/admissions-attendance-and-transfers> for online enrollment. Parents/guardians will not be required to bring their documents to school but may instead fax or email these.

### Will the district have 2020-2021 registration for pre-kindergarten and kindergarten students on April 15?

Pre-kindergarten and kindergarten registration will take place online May 19-22. Visit [www.cfisd.net/CFISDregister](http://www.cfisd.net/CFISDregister) on your computer, smartphone or tablet:

1. Create a PowerSchool Enrollment account, complete the CFISD online registration forms and upload the required documents listed on the right.
2. The registrar from the campus zoned to your home address will follow up with you by email/phone to complete your child(ren)'s registration.

Call 281-517-6342 for more information.

## What if my child is medically fragile and I am concerned about potential exposure?

If a family has a child who is medically fragile and it is determined that it is in the child's best interest to stay home from school to avoid potential exposure, the District will support the child's education to the fullest extent possible.

## Additional Resources

### Where can I get more information?

- [Harris County Public Health](#)
- [Texas Department of State Health Services](#)
- [Centers for Disease Control and Prevention](#)